



Service Messaging

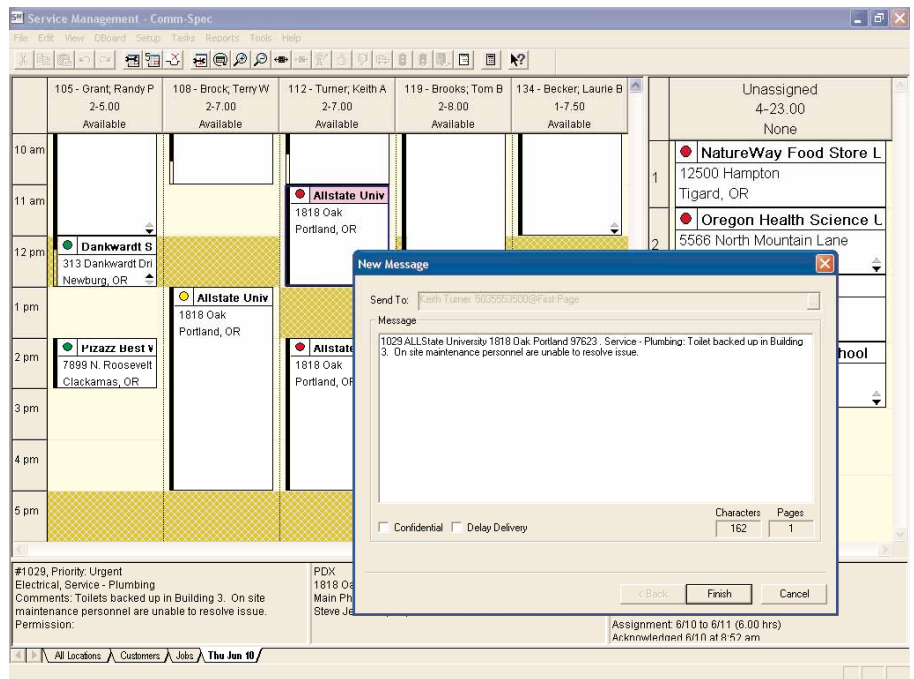
To communicate quickly with technicians in the field, the Timberline® Office Service Messaging application is an add-on module to our Service Management software.

Service Messaging allows you to transmit work order details to field techs equipped with alphanumeric paging-enabled devices. Companies with Web-enabled paging services are able to send pages to field techs and log each page into a reporting and tracking file. You can re-notify technicians by automatically sending a second page and choosing from 40 different fields to customize information you want to send. Service Messaging increases your efficiency and reduces technician travel costs.

Messaging features and efficiencies

- Transmit work order details immediately to technicians equipped with alphanumeric pagers.
- From the field, instantly update the dispatch board with work order status and changes.
- Increase efficiency and reduce technician travel costs.
- Log each page for historical reporting and tracking purposes.
- Easily re-send pages at any time.
- Choose from 40 different fields to customize information you send to technicians.

Service Messaging is a part of Timberline Office, fully integrated operations and financial software for construction and real estate professionals.



Transmit work order details instantly from the Service Management dispatch board to technicians using alphanumeric paging to streamline communication.